

P-A916



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**BEFORE THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the patent application of  
Tenant Tracker, Inc.

Inventors: Keith A. Clifton  
and Joel L. Hohenberger

Serial No. 09/894,599

Filing Date: June 27, 2001

Title: RELATIONSHIP BUILDING METHOD FOR AUTOMATED SERVICES

Attorney Docket No.: P-A916 (was P-A724)

Examiner: Benny Tieu

Art Unit: 2642

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, P.O. Box 1450, Alexandria VA 22313-1450  
on 16 August 2004  
(Date of Deposit)

  
W. Thomas Timmons

**AMENDMENT**

Commissioner for Patents  
Alexandria VA 22313-1450

Sir:

In response to Patent and Trademark Office Action dated March 15, 2004, please amend the application identified above as follows:

Please amend the Attorney Docket No. by deleting "P-A724" and substituting therefor  
-- P-A916 --.